

>>> NEWSLETTER <<<

MO CRISIS SERVICES


988 SUICIDE & CRISIS
LIFELINE
MISSOURI

988 Spotlight

- MISSOURI DEPARTMENT OF MENTAL HEALTH WILL BE PUTTING 988 MAGNETS ON ALL STATE VEHICLES
- HELIAS HIGH SCHOOL IN JEFFERSON CITY ADDS 988 LOGO TO STUDENT IDS



ACTION CORNER

HOW CAN YOU PLAY A ROLE? LOOK IN THIS CORNER EVERY NEWSLETTER TO LEARN HOW YOU CAN TAKE ACTION AND HELP SOMEONE IN CRISIS.

SHARE THIS QUARTER'S NEWSLETTER

SEND OUT THE NEWSLETTER TO YOUR DISTRIBUTION LISTS. SHARE IT ON SOCIAL MEDIA. CRISIS SERVICES ARE FOR ANYONE, ANYWHERE, ANYTIME.

STAY INFORMED

VISIT THE [MISSOURI 988 WEBSITE](#) OR THE [U.S. SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION \(SAMHSA\) 988 WEBPAGE](#).

MISSOURI'S CORE CRISIS COMPONENTS

- >>> 988 SUICIDE AND CRISIS LIFELINE
- >>> MOBILE CRISIS RESPONSE TEAMS
- >>> BEHAVIORAL HEALTH CRISIS CENTERS



SEPTEMBER IS SUICIDE PREVENTION AWARENESS MONTH

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We are grateful that Governor Parson has declared September Suicide Prevention Awareness Month in Missouri. [Click here](#) to see the proclamation. Please help us use this month to shift public perception, spread hope and share vital information to people affected by suicide. The goal is ensuring that individuals, friends and families have access to the resources they need to discuss suicide prevention and to seek help when they need it.



TO LEARN MORE ABOUT STATEWIDE SUICIDE PREVENTION EFFORTS, VISIT [MOSPN.ORG](https://mospn.org)



TOP NEWS OF THE QUARTER

988 SPANISH TEXT & CHAT

By Health and Human Services



READ MORE



One year after the rollout of the 988 Suicide & Crisis Lifeline, the U.S. Department of Health and Human Services (HHS) and its 988 Lifeline partners announced the addition of Spanish text and chat services. Specialized services for LGBTQI+ youth and young adults were also added earlier this month, following a successful pilot test.

READ MORE



Several members of the Show-Me Farm Safety Committee passed out 988 Suicide & Crisis Lifeline materials at the Missouri State Fair in August. Thank you to Karen Funkenbusch (University of Missouri Extension), David Atterbery (Department of Labor and Industrial Relations), Tina Edholm and Amie Breshears (University of Missouri Extension).



MO STATE FAIR

August 10-20, 2023

988 ONE-YEAR ANNIVERSARY

The 988 three-digit dial code has grown and evolved to give hope to millions of people in need by connecting them with trained crisis care specialists. The transition to 988 from a full ten-digit number was an immense step forward and offered an unprecedented opportunity to strengthen and transform crisis care in our country. In the year since rolling out the 988 Suicide & Crisis Lifeline, the line has answered nearly 5 million contacts. Of the nearly 5 million answered, about 665,000 were texts. Of the 5 million contacts in the past year, almost 1 million were answered by the Veterans Crisis Line (VCL).

988 ROADSHOW EVENTS



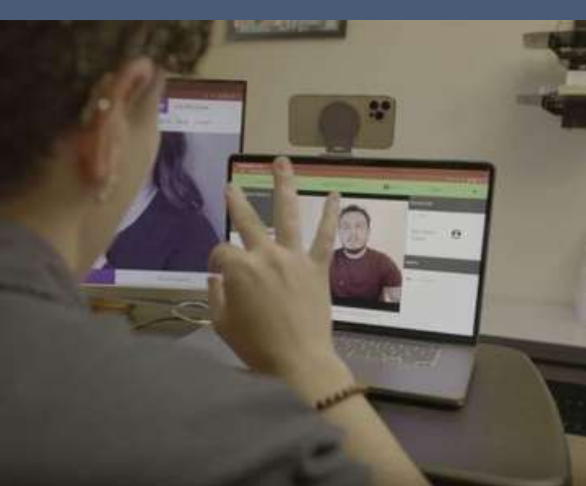
The Substance Abuse and Mental Health Services Administration (SAMHSA) and the Missouri Department of Mental Health hosted two events highlighting the one year anniversary of the national 988 Suicide & Crisis Lifeline. The two events were intended to increase awareness of crisis services and highlight Missouri's success with 988 implementation. The St. Louis event was held on September 7th at Harris-Stowe State University with a panel discussion followed by a mental health pep rally. The Columbia event was on September 8th at Peace Park and included a press conference and celebration featuring art performances and exhibits. The main focus of the St. Louis event was on access and barriers to crisis services for youth and young adults. The Columbia event emphasized the need for highly-accessible crisis services for individuals within the Deaf and hard of hearing community. SAMHSA announced the national launch of the new Videophone at the Columbia event, spotlighting a Missouri 988 center, DeafLEAD, as one of two national 988 videophone providers.

CHECK OUT THE VIDEOS BELOW

[988 Expansion of ASL Services](#)

[Supporting the Mental Health of Our Nation's Young Adults](#)





988 VIDEOPHONE

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CHECK OUT THIS [VIDEO](#) TO SEE HOW THE VIDEOPHONE WORKS

>>> 988 VIDEOPHONE LAUNCH

The U.S. Department of Health and Human Services announced the [988 Suicide & Crisis Lifeline](#)'s addition of nationwide American Sign Language (ASL) videophone services for people who are Deaf and hard of hearing. To connect directly to a trained 988 Lifeline specialist in ASL, callers who are Deaf, DeafBlind, DeafDisabled, hard of hearing, and Late-Deafened can click the "ASL Now" button on [988lifeline.org](#) and follow the prompts. Direct dialing to 988 from a videophone will be available in the coming weeks, and in the meantime, ASL callers can call 1-800-273-TALK (8255) from their videophone to reach ASL services.

988 DATA - A YEAR AT A GLANCE

Since the launch of 988 in July of 2022, Missouri has continued to rank in the top 10 of all states when looking at 988 data. Check out the table below for data from the first year of implementation.

CALLS ANSWERED IN MISSOURI

July 2022	3,349
August 2022	3,580
September 2022	3,876
October 2022	3,690
November 2022	3,463
December 2022	3,688
January 2023	3,992
February 2023	3,678
March 2023	4,209
April 2023	4,296
May 2023	4,637
June 2023	4,189
July 2023	4,771

IN-STATE CALL ANSWER RATE

July 2022	87%
August 2022	92%
September 2022	91%
October 2022	88%
November 2022	90%
December 2022	90%
January 2023	90%
February 2023	91%
March 2023	91%
April 2023	93%
May 2023	94%
June 2023	94%
July 2023	95%

CALL AVERAGE SPEED TO ANSWER

July 2022	:37
August 2022	:29
September 2022	:31
October 2022	:27
November 2022	:23
December 2022	:23
January 2023	:23
February 2023	:23
March 2023	:22
April 2023	:17
May 2023	:16
June 2023	:15
July 2023	:14

IF YOU HAVE ANY INFORMATION YOU WOULD LIKE TO SUBMIT FOR FUTURE NEWSLETTERS, PLEASE EMAIL THOSE TO KAILEY.REEVES@DMH.MO.GOV.